



# LIFETIME WARRANTY

This warranty will apply specifically to Governmental agencies (Agency) only for select snow removal/road maintenance products manufactured by Weldco-Beales Manufacturing (WBM). See list below outlining products covered by the Lifetime Warranty Program.

When a snow removal/road maintenance product manufactured by Weldco-Beales is first installed, a warranty start up registration card MUST be completed by the authorized Weldco-Beales Dealer. This registration card must be received within 30 working days to activate this Lifetime warranty. If no registration card is received the Lifetime Warranty is void, and the coverage will revert to the existing standard WBM policy (currently 12 months unlimited hours).

This warranty will be administered directly between the said Agency and WBM. The Dealer that sold the attachment will not be required to request coverage for any warrantable repair. Requests made by WBM to Dealers to support the facilitation of warranty with supplied labor will require specific agreement in advance of identified repair.

WBM's warranty is 'Parts Only' and 'Sublet Repair Charges' when the repairs are beyond the accepted scope of a typical Agency. In the case of specific repairs WBM may require the affected product be returned to our nearest facility for repairs.

All transportation charges will be covered by WBM, and freight arrangements will be made by WBM. A preapproval of ALL sublet contractors and advance quote of repair cost will be required before repair to ensure total coverage.

At the time of a warranty request WBM will require a purchase order to ship the replacement parts directly to the Agency. If the affected item is not returned or found to be not warrantable, normal charges will apply. If the affected item is warrantable the charges will be credited back to the respective Agency in whole or a portion thereof.

The WBM attachment may be seasonally removed and re-installed with no effect on the warranty coverage as long as the same carrier is used. If the attachment is installed on a different carrier, the warranty coverage shall revert to the existing standard WBM coverage.

### SPECIAL NOTES

- Hydraulic oil, paint and any other consequential charges will not be covered.
- There is no supply schedule committed, nor any consideration for down time or replacement equipment charges.
- Items subject to environmental deterioration will not be covered if such damage is evident.
- Hydraulic cylinders are covered under the lifetime warranty. Note that cylinders stored for extended periods of time may experience some seal leakage on initial start-up.

### PRODUCTS INCLUDED IN PROGRAM\*

MOTOR GRADER	WHEEL LOADER	MOTOR SCRAPER
Masted Snow Wings	Snow Buckets	Vee-Plows
Mastless Snow Wings	Hydraulic Angle Blades	
Straight Blades	U/V Angle Blades	
Hydraulic Angle Blades	Ice Scrapers	
Manual Angle Blades	Straight Blades	
U/V Angle Blades	Snow Blades	
Snow Blades	Snow Wings	
Vee-Plows		
Lift Groups		

**\*SUBJECT TO CHANGE WITH PRIOR NOTICE**



### PLEASE SUBMIT ALL WARRANTY CLAIMS TO THE APPROPRIATE BRANCH:

**SK, AB, Northern Canada and all other General Inquiries:**

Warranty Department  
Toll Free: 1 877 456 7779  
Fax: 780 455 6770

**ON, MB, QC and Atlantic Canada:**

Warranty Department  
Toll Free: 1 877 456 7779  
Fax: 705 733 2669

**British Columbia:**

Warranty Department  
Toll Free: 1 877 456 7779  
Fax: 604 530 2206

[warranty@weldco-beales.com](mailto:warranty@weldco-beales.com) | [www.weldco-beales.com](http://www.weldco-beales.com)



# LIFETIME WARRANTY

## LIFETIME WARRANTY FOR SNOW REMOVAL AND ROAD MAINTENANCE ATTACHMENTS FOR QUALIFIED GOVERNMENTAL AGENCIES

THIS WARRANTY IS AVAILABLE ONLY TO QUALIFIED GOVERNMENTAL AGENCIES OR THEIR AGENTS AS DEFINED BY WELDCO-BEALES MANUFACTURING (WBM).

### COVERAGE

Effective with products built after May 1, 2014 and sold to a qualifying agency, WBM Warranty will cover its manufactured products for unlimited usage from the date the product first entered service with its original Motorized carrier. This warranty is offered directly to the qualifying agency without the requirement to involve the motorized equipment supplier or Dealer. This warranty will only apply if a Warranty Registration card has been completed and returned to WBM within thirty (30) working days of the original into service date of the WBM attachment. This warranty registration card is available in hard copy form as attached, or on-line at [www.Weldco-Beales.com](http://www.Weldco-Beales.com). Over-the-counter parts purchases will be covered for six (6) months from date of sale.

### LIMITATIONS

WBM warrants each new specified product to be free from defects in material and workmanship, with its obligation and liability being expressly limited to repairing or replacing free of charge, at WBM's option, the product proving defective under normal use and service at its factory. This warranty does not cover normal wear, or damage from operation in excess of rated capacities, misuse, neglect, accident, or abuse. Products claimed to be defective and for which repair or replacement is desired shall be, if requested by WBM, returned transportation charges collect to WBM's nearest factory for inspection. Subcomponents and parts deemed by WBM to have suffered long-term exposure to the elements without sufficient maintenance or environmental protection may not be covered under this warranty, at WBM's discretion. All goods that are deemed by WBM to have suffered a warrantable failure will be repaired or replaced and returned to the source site prepaid. If the warranty registration card is not on file or the attachment has been moved to a different motorized carrier, the warranty period will revert to WBM's current standard 12 Month unlimited hours warranty.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE AND THE OBLIGATION AND LIABILITY OF WBM UNDER THIS WARRANTY SHALL NOT INCLUDE ANY TRANSPORTATION OR OTHER CHARGES OR THE COST OF INSTALLATION OR ANY LIABILITY FOR DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES OR DELAY RESULTING FROM THE DEFECT.

### WARRANTY PROCEDURES

The warranty policies and procedures protect the qualified agency, as defined above, directly from the manufacturer without any equipment dealer involvement.

WBM Warranty Department requires notification prior to the repair or replacement of a potentially defective item. This notification provides an expedited method in which the issue can be resolved for the customer. Utilizing this notification process, WBM can offer immediate guidance on the required repairs and either authorize a field repair, have the product returned to the factory for repair or replacement, or ship replacement parts immediately. In addition, immediate notification of defects is important, as it allows WBM to improve design or manufacturing processes of our product that helps ensure Customers continue to receive quality attachments. Upon notification of a defect, WBM will issue a tracking number. However, if a failure occurs outside of regular business hours, a tracking number may be obtained the next business day.

In order to issue a tracking number the following information is required.

1. Nature of the failure or damage
2. Serial number of the product
3. Serial number of the motorized carrier (Motor Grader, Wheel Loader, Excavator, Motor Scraper etc.)
4. Date the product went into service
5. Pictures of the damage
6. Damaged parts/goods referencing tracking number to be returned upon request
7. Damaged parts/goods returned to WBM within fourteen (14) days.
8. Copies of invoices for all approved outside charges must be supplied.

If the failed part is not returned within the fourteen day period, charges will apply. All pre-approved sublet charges will require an invoice copy be supplied to Weldco-Beales prior to reimbursement.



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